

## CUSTOMER NOTICE

The #1 reason for all product returns is damage caused by inadequate or contaminated coolant.

Laser diodes are sensitive to extreme heat. If coolant flow rate is insufficient, internal heat will build up quickly. This will cause accelerated degradation or, in severe cases, sudden failure of the diodes.

If coolant has been contaminated (e.g. by algae or other types of particulates) the contamination builds up on the flow tube and/or laser rod. This will impede light absorption by the laser rod resulting in significant power loss. Ensure coolant is properly treated and filtered.

Please refer to your product manual for more information.